Midwest Care Coordination Conference Thursday, May 12, 2022 University of Southern Indiana Agenda

8:00 – 8:15 a.m. Welcome

8:15 – 9:15 a.m. **Regulation Update – New and Coming**

Every year Medicare releases thousands of pages of regulations that hospitals must learn and adopt. In this session, Dr Hirsch will review those regulations that are pertinent to the daily work of the care coordination professional with case illustrations.

Keynote presenter – Ronald Hirsch, MD, FACP, CHCQM, CHRI

9:15 − 9:30 a.m. Break • Exhibits

9:30 – 10:30 a.m. **Concurrent Session I**

Taking the Mystery out of Observation

The use of Observation services seems simple but is filled with traps and ambiguities. Dissect the proper use of Observation for both medical and surgical patients and for Medicare and other payers. Guidance will be provided on proper billing.

Ronald Hirsch, MD, FACP, CHCQM, CHRI

Helping People Make Healthy/Helpful Changes: Motivational Interviewing in Care Coordination

Identify how Motivational Interviewing can increase motivation and commitment to taking steps toward healthy change. Combined with Care Coordination, recognize how to increase patient's involvement in their own care and improve outcomes.

George Brenner, MS, LCSW, LCAC, LMFT

Palliative Care Vs Hospice: Who Needs What, When, Where, and Why?

Differentiate between hospice care and palliative care CMS benefits. Recognize the philosophies of care, conditions of participation, misconceptions, and changes in end-of-life management.

Kourtney Mattingly, FNP, NP-C and Jessica Conner, FNP-C

10:30 − 10:45 a.m. Break • Exhibits

10:45 – **11**:45 a.m. **Concurrent Session II**

Impact of Trauma in Childhood

Discuss the effects of early trauma on childhood and adolescent development. Identify associated conditions, assessment, and evidence-based treatment modalities for trauma-related behaviors.

Brooke Frazer, Ph.D. and Emma Nicholls, Ph.D., HSPP

Long COVID Syndrome

Describe the understanding of Long COVID Syndrome, who is most at risk and ongoing studies and treatment options.

Robert Rieti, DO, FCCP, MBA

Crisis Intervention in the Community

Recognize the function of the Crisis Intervention Team and how the trained officers can assist you in coordinating the care for those experiencing a mental health crisis.

Mario Reid, Officer and Mental Health Liaison and Detective Josh Brewer Evansville Police Department 11:45 – 12:45 p.m. Lunch in the Loft • Exhibits

12:45 – 1:45 p.m. *Ethical Principles and Application*

Recognize ethical principles for Case Managers. Explore practical

application of ethical principles with your practice.

Anna Dauer, MD

1:45 – 2:00 p.m. Break • Exhibits

2:00 – 3:00 p.m. When Mental Health Meets Law Enforcement: A Panel Discussion

Beginning with law enforcement involvement, join a panel of experts to discuss the healthcare path for those experiencing a mental health crisis and how best to coordinate their care for improved patient outcomes.

Mario Reid, Law Enforcement Mental Health Liaison

Kent Leslie, BS – Echo Clinic

Linda Kincheloe, MSW – Adult Protective Services Terry Gish, BS – Southwestern Behavioral Healthcare

Carter Hall D Panel Discussion Moderator: Emily Reidford, BS, QPR Master Trainer

3:00 – 3:15 p.m. Break

3:15 – 4:15 p.m. Revitalizing Our Exhausted Brains: A Mental Bandwidth Perspective

Join Dr. Bhargava to discuss how a depleted mental bandwidth can lead to feelings of disengagement and demoralization, as well as poorer outcomes, both personally and professionally. Identify principles and practices that can protect mental bandwidth to increase opportunities

for innovation, success, and revitalization.

Carter Hall D Tina Bhargava, DrPH

4:15 – 4:30 p.m. Closing and Evaluation

