

SAB Meeting Minutes 11/18/2020

- Guests for the week: Juls White, Associate Director of USI HRL, and Amy Price, Director of USI Housing and Residence Life
 - Question: There seems to be issues with the WIFI in housing. What is being done about this?
 - An upgrade to the WIFI was recently attempted last weekend to fix the issues
 - If you experience an issue with the WIFI, put in a ticket with IT so they can tell what is going wrong and where
 - Is anyone still experiencing issues?
 - Still gets slower at night
 - There seems to be issues with WIFI in East and North
 - There seems to be more trouble getting it to work on phones
 - There seems to be issues between 3-10pm with WIFI in Ruston, but not in O'Bannon
 - Question: Who should be told if a wireless printer is found on the network?
 - File a ticket with IT and they will look into it
 - Which mail comes to the residence halls and which goes to HRL? Also there seem to be issues with Res Hall mailboxes not working
 - Anything that looks like it has a check in it is left at HRL so that it is safer.
 - A lot of mailboxes are having issues so more things are going to be labeled as packages and taken to the HRL
 - Question: Can there be more flexibility in the housing contract due to Covid? Students with all classes online want to be able to cancel their contract without being penalized
 - The housing contract is for the entire academic year and you can still live on campus and take all online classes, so there will be no changes made to the housing problem
 - Question: will parking be open to on campus residents next semester?
 - Yes we spoke with public safety today and they stated that they will leave parking open for residents as it was announced this last week for next semester too!
 - Question: Residents seem to be parking in HRL spots between Ruston and O'Bannon. Can public safety be more judicious about dealing with this?
 - It can be looked into
 - Question: The lines in the Ruston parking lot are faded and hard to see. Can this be addressed?
 - This can be looked into
 - Question: Is there any additional fees for staying over winter break? Is it an option?
 - Yes there are additional fees
 - Please fill out the survey sent about plans after thanksgiving break
 - You can stay without fees until December 18th
 - You must be approved to stay over winter break

- <https://www.usi.edu/housing/winter-break-2020/>
- Question: For the students staying through December 18. Will students still be able to receive packages through housing?
 - Yes but our hours will be altered. They are posted on our website, facebook, and in the weekly newsletter
- Question: Will there be food options on campus during winter break?
 - Food options on campus will be closed once campus is closed
 - There will be a shuttle service offered to residents to get groceries off campus
 - Follow-up Question: will laundry rooms still be open?
 - Yes
- Are there any updates on renovations in HRL?
 - Work orders are being filled, but funds are non-existent for major renovations due to campus housing numbers being down.
- Are there any changes that will be noticed before the end of the semester?
 - There will be a new system for check-out that will replace the process where an RA comes to check you out of housing. Instead, there will be a check out system in place
- The housing contract for 2021 will be live in late December. There will be a \$400 discount for 2 person 2 bedroom apartments for people
- People who are quarantined in housing still have to pay delivery fees and cannot use meal swipes until 7pm even though they do not have access to the loft. How does this work?
 - The food ordered through Sodexo has a price on it but it comes out of meal swipes first before it comes out of munch money. There is not a delivery fee for this
 - The emails sent to the quarantined residents has clear details on how the process works
 - Sodexo cannot control outside vendors, so those fees cannot be avoided.
 - Suggestion: There were options for what you do and do not eat when ordering boxes, but this was ignored when the box was packed and everything in the regular list was just included. It felt bad to throw away the food that couldn't be eaten. Can this be addressed?
 - This should not happen. Please tell someone if this is an issue
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- Question: Is there a reason that some rooms in the residence halls come with a small freezer but others do not?
 - It will be investigated for next year
- Shoutout: The new air conditioners work great.
- Question: Will guest policies change next semester?
 - It depends on the number of covid cases
 - If they go down and stay down guest policies may go back to normal
 - Question: What is the threshold for “cases being down”?
 - There does not appear to be an established threshold it will just be based on what seems safe
 - Question: Who made the guest decision?

- There is a whole committee working on the logistics of coronavirus
- Question: Are the apartments still in the process of switching over to coinless laundry? I know a lot of people are having issues with being able to get quarters to do laundry in McDonald East.
 - This is in progress. It should be completed sometime this week. Once it is complete, an update will be sent out via USI housing's social media
- Pott College Organization Scholarship on Award Spring
- All other road races except doggie dash have been cancelled except for Doggie Dash
 - Still holding onto hope for Doggie Dash
- Pott College Student Involvement Fair Update
 - Narrowing down the date
 - Seems to still be happening
- Any other speaker ideas?
 - Design
 - Future projects are being considered
- Have a wonderful Thanksgiving Break!